



Oifig an Stiúirthóra Oibríochtaí
An tSeirbhís Náisiúnta
Bloc 4, Lárionad Gnó,
Tulach Mhór,
Co. Uíbh Fhailí, R35 FH59

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Ref: WM/PQ/32427

18/07/2023

Deputy Joan Collins,
Dáil Éireann,
Leinster House,
Dublin 2,

PQ 32427/23

To ask the Minister for Health the ambulance response times relative to key performer indicators for Echo and Delta callouts for May 2023, by ambulance region, in tabular form. -Joan Collins

Dear Deputy Collins,

The Health Service Executive (HSE) National Ambulance Service (NAS) has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

Targets

The HSE National Service Plan 2023 sets out the Key Performance Indicator (KPI) targets for emergency calls which apply to the following call categories:

- PURPLE (life-threatening cardiac or respiratory arrest) (75% in 18 minutes, 59 seconds)
- RED (life-threatening illness or injury, other than cardiac or respiratory arrest) (45% in 18 minutes, 59 seconds)

These targets are national annual aggregate targets rather than locally or seasonally based. Hence all public reporting is on this basis only.

% of Clinical Status 1 PURPLE incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less

	May-23
National 2023	73%

% of Clinical Status 1 RED incidents responded to by a patient-carrying vehicle in 18 minutes and 59 seconds or less

	May-23
National 2023	44%





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I trust that this information is helpful.

Yours sincerely

William Merriman
Director of Operations
National Ambulance Service

